

WIRRAL MEDICINES ENQUIRY SERVICE

For medication enquires for recently discharged patients – please contact the relevant ward or department.

Parenteral antibiotics - Wirral Outpatient Parenteral Antibiotic Therapy (OPAT)

Palliative care drugs – Palliative Advice and Information Line (PAIL)

Travel medicines – Travax online or for more complex enquires phone NaTHNac

Fridge failures/Breaks in cold chain storage for vaccines and immunisations – Local NHS screening and immunisation team.

Dressings – Tissue viability service

Enteral feeds – Nutrition and Dietetics

Please find contact details overleaf

For medicine enquires regarding local prescribing:

**Local prescribing guidelines
Shared care guidelines
Wirral Joint Formulary
Prescribing policies
Prescribing of specials**

Please check BNF/BNFC and Wirral Medicines Management Website before submitting an enquiry.

Please note for supply issues please check with a number of pharmacies / manufacturer first to check if there is a genuine supply problem before contacting Wirral Medicines Enquiry Service for advice on alternatives.

For medicine enquires that are complex or enquires for medication in the following:

- **Breast feeding**
- **Children**
- **Complementary medicines**
- **Drug interactions**
- **Drug stability**
- **Hepatic impairment**
- **Identification of medicines**
- **Immunisation and Vaccines**
- **Pregnancy**
- **Renal impairment**
- **Foreign medicines**
- **Swallowing difficulties**

North West Medicines Information Centre

**NHS funded resource for all doctors, nurses and allied healthcare professionals.
Mon – Fri 8.30am to 5.00pm
Telephone: 0151 7948113
Email: nwmedinfo@nhs.net**

**WIRRAL MEDICINES ENQUIRY SERVICE
For clinicians working within NHS Wirral CCG.
The service is managed by the Wirral Medicines Optimisation Team.
Mon – Fri 9.30am to 4.00pm. Please email on:
mlcsu.medsmanagementwirral@nhs.net**

WIRRAL OUTPATIENT PARENTERAL ANTIBIOTIC THERAPY SERVICE

OPAT service

Mon – Fri 9.00 to 5.00pm (on call Saturday and Sunday)

0151 678 5111 ex 8986

To bleep ring 0151 678 5111 and bleep OPAT team on 7091 or 7090

E-mail wih-tr.OPATTeam@nhs.net

LOCAL PALLIATIVE MEDICINES ADVICE AND SYMPTOM CONTROL MANAGEMENT

PALLIATIVE ADVICE AND INFORMATION LINE (PAIL)

Mon – Fri 9.00 am to 5.00pm 0151 328 0481

Mon – Fri 5.00 pm to 9.00am 0151 343 9529

Weekend and Bank holidays 07825 226 724 (For healthcare professionals only)

TRAVEL MEDICINES www.travax.nhs.uk

NaTHNac helpline for more complex enquires.

Available 9.00 am to 11.45 am and 1.00pm to 3.45 pm weekdays (closed Wednesday afternoons and bank holidays).

0845 602 6712

FRIDGE FAILURES/ BREAKS IN COLD CHAIN STORAGE FOR VACCINES AND IMMUNISATIONS

Inform the local NHS England screening and immunisation team

Report the incident on the ImmForm website www.immform.dh.gov.uk

DRESSINGS

Tissue Viability Service

Mon – Fri 9.00am to 5.00pm

0151 643 5330

NUTRITION AND DIETETICS

Mon – Fri 8.30am to 4.30pm

0151 604 7271

E-mail: dietetics.wirralct@nhs.net

USEFUL WEBSITES

BNF AND BNFC ONLINE	ACCESS VIA WWW.MEDICINESCOMPLETE.COM
CLINICAL KNOWLEDGE SUMMARIES	http://cks.nice.org/
ELECTRONIC MEDICINES COMPENDIUM	www.medicines.org.uk
NHS CHOICES	www.nhs.uk
NICE BITES	www.sps.nhs.uk
Wirral Medicines Management Website	http://mm.wirral.nhs.uk/

Wirral Medicine Enquiries

Medicines Optimisation Team

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